

Quality Policy

Revision	Date	Reason
1	01/01/2022	ISO Implementation 9001:2015

Produced by:	Reviewed by:	Approved by:
Adrià Cayuela	Adrià Cayuela	Joan cayuela

KAY PRODUCCIONS MULTIMÈDIA sells and maintains solutions that provide efficiency and productivity to its customers with the highest quality.

KAY PRODUCCIONS MULTIMÈDIA focuses its Management System based on basic pillars such as Quality in the products we sell, customer satisfaction and continuous improvement of the System's effectiveness.

To this end, the **KAY PRODUCCIONS MULTIMÈDIA** Quality Management System is based on:

- Responsibility with Quality belongs to all the members of the company starting with the management.
- We adapt to the needs of our clients and provide a comprehensive service that meets technical, price and delivery needs.
- We encourage the motivation and involvement of the staff and guarantee adequate training for the development of their activity.
- We plan, implement, distribute, review and improve the Management System, keeping in mind at all times the context of the organization, both internal and external.
- Our organization is oriented towards the satisfaction of all our clients (and interested parties), through the commitment to meet their needs and requirements, as well as the legal and regulatory requirements and those of our service.
- We pay the utmost attention to technological evolution and the possible improvements that these could represent for our operation.
- We promote a Continuous Improvement System that allows us to prevent nonconformities and satisfy the expectations and requirements of our Clients.
- We involve all stakeholders in the Quality Policy, as well as in the Quality Objectives that we set ourselves each year.
- We provide the necessary means for the application of the Quality Management System in accordance with the specifications established by the ISO 9001:2015 Standard and the legal requirements applicable to KAY PRODUCCIONS MULTIMÈDIA.

In Barcelona, on January 1, 2022

Directorate